

## Klean Kanteen

## Frequently Asked Questions

## • WHO IS KLEAN KANTEEN?

• A leader in BPA-free, stainless steel drinkware and food transport, Klean Kanteen is a family-owned B Corp with distribution in more than countries.

## • IS KLEAN KANTEEN EXCLUSIVE TO PCNA?

• Yes, we are the only authorized promotional products supplier for decorated Klean Kanteen products.

#### • CAN I ORDER BLANKS?

- o Klean Kanteen is only available for decorated orders. (Sample orders can be ordered blank.)
- IS KLEAN KANTEEN AVAILABLE FOR SureShip®?
  - o Yes.
- ARE "NON-STANDARD" DECORATION LOCATIONS AVAILABLE?
  - No, only standard locations are available for Klean Kanteen products. Standard locations can be found on the product pages at PCNA.com.

## • CAN I PROMOTE KLEAN KANTEEN ON MY WEBSITE AND SOCIAL MEDIA?

• Yes, all marketing and sales collateral provided by PCNA can be used to promote Klean Kanteen.

## • IS THERE A DIFFERENCE BETWEEN PCNA STOCK AND WHAT KLEAN KANTEEN SELLS IN RETAIL?

• Our styles are exactly the same as Klean Kanteen retail styles.

## • WHAT IS Klean Coat<sup>®</sup>?

 Klean Coat<sup>®</sup> finish is a clean powder coat that is 4 times more durable than the standard paint finish. Klean Kanteen used GreenScreen<sup>®</sup> to score ingredients by their level of safety; ingredients that did not meet the standards for contact with humans and the environment were eliminated.

#### • DO KLEAN KANTEEN PRODUCTS HAVE BPA?

 No way! Klean Kanteen was created in 2004 as a safe and healthy solution to plastic water bottles. All Klean Kanteen products are BPA-free.

## DO KLEAN KANTEEN PRODUCTS HAVE AN INTERIOR LINING?

 All Klean Kanteen products are made from high-quality, 18/8 food-grade stainless steel. Stainless steel is naturally free of BPA and other harmful substances. Because stainless steel is inherently safe for food and beverage contact, no plastic or epoxy linings are necessary.

#### • WHERE ARE KLEAN KANTEENS MADE?

• Klean Kanteen products are designed in Chico, Calif., and responsibly made in China.

## • CAN I PUT MY KLEAN KANTEEN IN THE FREEZER?

 We strongly advise against doing so. The force of liquids expanding as they freeze can cause your Klean Kanteen to become deformed and damage the weld that holds the bottle together.

## ARE KLEAN KANTEEN PRODUCTS DISHWASHER SAFE?

• We recommend handwashing of insulated and color-coated products. All Klean Kanteen caps and lids are dishwasher safe.

# • ARE THE PRODUCTS VEGAN?

 Klean Kanteen products do not contain animal products or bi-products. Klean conducts a Chemical Hazard Analysis on the composition of all product components. This includes 18/8 stainless steel (#304), polypropylene, silicone, our Klean Coat® finish and bamboo. At no time during the production or processing of these materials are animal products used.

# • CAN I USE A KLEAN KANTEEN FOR ALCOHOL?

 Yes! Because the bottles are made with 18/8 food grade stainless steel, there is no issue when drinking alcoholic beverages from them.